

## GENERAL RULES

- Visitors are requested to follow the general indications given in the museum signage.
- Touching the objects on display is not allowed.
- Bringing food or drinks into the museum is not allowed.
- Smoking is not allowed anywhere in the building (this also applies to electronic cigarettes).
- Access to animals is not allowed anywhere in the building with the exception of guide dogs for the blind or other service animals, by providing a medical certificate.
- Speaking on the phone in the galleries is not allowed. Visitors should silence their cell phone.
- Visitors should keep their voices low.
- Running and sitting on the floor are not allowed. Luggage, backpacks or bags larger than 30x 40 x 15 cm must be left at the cloakroom (at a charge).
- Promotional or paying services are not allowed anywhere in the building.
- The video-guides are for individual visitors. They cannot be used by school groups or children younger than five.
- Flash photography is not allowed.
- To shoot professional photographs and video, a previous written authorization from the museum director is required.

## TICKETING

- The ticket is only good for one entry. It should be kept by the visitor until the end of the visit because it must be presented at the exit
- The ticket office closes 60 minutes before the museum closing time.
- Visitors having rights to discounts or free tickets should exhibit the certificate attesting to this right at the ticket office before purchasing their ticket.
- Visitors carrying certificates attesting to an invalidity above 74% (in Italy: ASL certificate with omissis) enter free of charge.

## GROUPS AND GUIDED VISITS

- Groups and schools are required to reserve entry: tel. **011/4406903**, fax **011/5069814**, or e-mail to ***info@museitorino.it***
- A group can be formed by a minimum of 9 and a maximum of 25 people.
- Guided groups are required to use the radio devices supplied by the Museo Egizio. Other radio devices are not allowed. A guided visit is estimated to last about two hours; if the group intends to stay longer, this should be specified at the time of booking.
- On booking, each group is required to give the name of a group leader who will be responsible for all the ticket office practicalities. In the case of school groups, the accompanying teacher will be regarded as responsible for the group. He or she will also be responsible for the audio devices.
- Guided tours of the museum are exclusively managed by the concession holder of the Museo Egizio, *Rear Soc. Coop*; authorized subjects registered with the museum can also give guided tours, as long as they hold one of the following qualifications: tour guide of the Ex Province of Turin, regular teacher of a visiting classroom, or FMAE guide. Non-authorized guided tours are strictly forbidden, independently from the number of people in the group.
- Guides and teachers should register at the GroupTour desk to obtain their guiding badge. The badge cannot be given to third parties and should be worn visibly until the end of the tour.